

Customer Information Sheet: EUDR Regulation

Dear Customer,

We would like to inform you about the EUDR regulation that may be applicable to you.

0. Introduction

The EUDR (European Regulation aimed at combating deforestation and forest degradation) was published on June 9, 2023, and will come into force on December 30, 2024. This regulation imposes stricter requirements on companies importing products such as palm oil, soy, wood, cocoa, coffee, and beef, ensuring that these products do not contribute to deforestation. Companies must implement extensive due diligence processes to verify that imported goods and products are not sourced from deforested or degraded forests. The aim is to protect the EU market from products that contribute to global deforestation.

1. Role of the Freight Forwarder / Logistics Service Provider under EUDR

The legislation applies to market participants and traders. Freight forwarders / logistics service providers do not fall under this definition. Unlike the owner or producer of the goods, a logistics service provider does not decide whether goods are placed on the market. They only organize the logistics chain on behalf of and for the account of the party that has control over the goods.

2. Role of the Customs Representative under EUDR

The role of the customs representative is explicitly described in Article 26, paragraph 4 of the Regulation.

- **Article 26, par. 4:** The reference number of the due diligence statement shall be made available to the customs authorities before a relevant product entering or leaving the market is released for free circulation or export. The person submitting the customs declaration for the release for free circulation or export of a relevant product shall, except when the due diligence statement has been made available via the electronic interface referred to in Article 28(2), provide the reference number assigned to the due diligence statement for that relevant product by the information system referred to in Article 33 to the customs authorities.

In other words, the person submitting the customs declaration must provide the reference number of the due diligence statement to the customs authorities. Although the customs representative is not responsible for submitting the due diligence statement, they must have the reference number for accurate declaration. Therefore, we urgently request that you provide this reference number when assigning us customs formalities.

3. Obligations of Market Participants and Traders

Relevant products and raw materials may not be marketed, offered, or exported unless the following conditions are met:

- They are deforestation-free
- They are produced in accordance with the relevant legislation of the country of production
- They are accompanied by a due diligence statement

Market participants are expected to exercise due diligence and submit a due diligence statement. They must gather information and documentation demonstrating compliance with EUDR, including:

- Description of the products
- Quantity
- Country of production
- Geolocation of plots where products were produced
- Names and addresses of suppliers and buyers
- Proof that the products are deforestation-free
- Proof that the raw materials are produced in accordance with the legislation of the country of production

If you deal in such products, you must comply with these obligations.

4. Non-EU Market Participants

Article 7 of the Regulation states that when a person established outside the EU markets relevant products, the first natural or legal person established in the EU who offers these products on the market is considered a market participant. For the reasons described above, this will not be the freight forwarder or customs representative.

5. Authorized Representative

According to Article 6 of the Regulation, market participants or traders can appoint an authorized representative to submit the due diligence statement on their behalf. The market participant or trader remains responsible for compliance under the legislation. It is not obligatory for the customs representative or freight forwarder to act as an authorized representative. This requires an agreement between the external party and the client/shipper of the goods.

6. Important Information Sources

[EUDR Verordening](#)

[Frequently asked questions](#)

[algemeen overzicht verordening](#)



[Due Diligence](#)

We assume that this information sheet has adequately informed you about your obligations. You acknowledge that your logistics service provider is not liable regarding the EUDR. Consequently, you indemnify and hold us harmless from all liabilities, fines, or costs, including any third-party claims or those from the competent authorities, arising from irregularities due to incorrect information and facts or non-compliance.

For further questions or information, please contact us.

Sincerely,

[Your Company]